



# GOASCNA Helpline Report

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**ASC Date:** 11/10/2013

**Meeting Date:** 11/10/2013 11:00 PM

**Members Present:** 5

**Location:** 2565 E.. Kaley Avenue, Orlando

Opened the meeting with a moment of silence followed by the Serenity Prayer. The purpose of the helpline subcommittee was read.

## **General Report**

5 people attended the monthly helpline subcommittee meeting. All 4 admins were present.

The orientation for new phone carriers on October 23, 2013 was cancelled.

This date was too soon, we are awaiting updated do's and don'ts list and any other recommendations

from helpline adhoc committee. We needed more time to put together carrier

binders, and have decided to have a mock orientation 'dry run' through, before having next orientation.

The interested Persons were contacted and informed of cancellation.

We are exploring ways to reduce the cost of orientation carrier binders (for the to be announced

next orientation). We are price shopping, and carefully planning to keep costs low.

## **Elections**

None

## **Concerns or Needs**

None

## **Upcoming Events**

**November 14, 2013 6:00-7:00pm, monthly helpline subcommittee meeting.**

**We will not be orienting any new phonline volunteers on November 14th. Thank you for your patience.**

## **In Loving Service,**

Mel F. Vice Chair Helpline