



# GOASCNA Helpline Report

---

**ASC Date:** 9/11/2016

**Meeting Date:** 8/26/2016 12:57 AM

Our Helpline Subcommittee met on Aug.26th @ 6pm -7pm at 2565 E. Kaley As a subcommittee we discussed , " What to do when we receive a harassing phone calls?, as ine of callers called 3 times... We came up with having a way to redirect to keeping the conversation succinct to need only. For example do need a meeting if so closest meeting location as well would that person need to talk to probably a 12 step caller list. Also please direct any those concerns to chairperson, or secretary. If a caller is needing outside help for example suicide lets say or community organizations direct them to 211. We also did 1 orientation. Our Secretary is continuing to update the contact list as well as the schedule/slots and the Helpline Binders, as well as the Dos & Donts As well as the 12 step Volunteer list... We as a subcommittee have to decided to go to the Volunteers homegroups to orientaye... In loving service Kevin M.