



# GOASCNA Helpline Report

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**ASC Date:** 1/11/2015

**Meeting Date:** 12/26/2015 6:03 PM

**Members Present:** 2

**Location:** 2565 E. Kaley Ave, Orlando

Opened the meeting with reading moment of silence followed by The Helpline Purpose, The 12 Traditions of NA and the 12 Concepts.

## General Report

-Assessed all of the Metro PCS phones and determined there are very few that may have any value due to their condition and/or being 'outdated'

-Discussed different ways to liquidate Metro PCS phones (still working on this)

-Discussed the responsibility of Helpline regarding the meetings listed on meeting list

-Discussed creating an NA Group List with at least 2 contact names/numbers for each meeting/group to better serve callers

-Reviewed Helpline responsibilities as stated in Procedural Guidelines

-Currently we have a total of 11 Helpline volunteers (recently one dropped, one was added)

-Usage: from 12/12/14-1/11/15 we have received 772 calls/used 772 minutes out of 2000

-Balance for Helpline Subcommittee as of 1.11.15 is \$ 2742.10

Onebox: \$49.95 12.17.14 + \$48.00 12.29.14 + Rent \$15.00 12.26.14

## Elections

Someone has stepped up to be Secretary!

## Concerns or Needs

Communication from groups/meetings regarding changes to their meeting location, closure due to holidays, etc.

## Upcoming Events

None

## In Loving Service,

Dennisse, Chair