



# GOASCNA Helpline Report

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**ASC Date:** 12/14/2014

**Meeting Date:** 11/28/2014 6:13 PM

**Members Present:** 4

**Location:** 2565 E. Kaley Ave, Orlando

Opened the meeting with a moment of silence followed by Helpline Purpose, 12 Traditions of NA, 12 Concepts.

## **General Report**

We had 3 Members in attendance who expressed interest in becoming Helpline Volunteers. Helpline Orientation was done. We all went through the "A Guide to Phoneline Service", the Do's & Don't's list, and answered all questions. We felt as a group that we would like to add 2 items to the Do's & Don't's list; however, since there was only one admin member at the time this will have to be postponed for now. The 3 members were informed their orientation would have to be approved at the following ASC since there was only one admin member present during the orientation process.

We also discussed having an event in the new year to create awareness about Helpline Service; i.e., a mini Learning Day, a picnic, potluck dinner...more will be revealed.

The 12<sup>th</sup> Step Call List was updated and will be distributed among all Helpline Volunteers.

All phones have been collected. I would like to ask the GSR's for their direction regarding the best manner in which to sell/liquidate the phones.

## **Elections**

None

## **Concerns or Needs**

The Secretary had to resign due to work schedule changes and 2 Helpline Volunteers have resigned from answering calls, resulting in an increase of hours/incoming calls for one member.

## **Upcoming Events**

NEXT MEETING IS DECEMBER 26, 2014 AT 6:00PM, Before the Friday Night Live meeting

## **In Loving Service,**

Dennisse R.