



# GOASCNA Helpline Report

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**ASC Date:** 6/8/2014

**Meeting Date:** 5/15/2014 6:00 PM

**Members Present:** 5 (Mike, Mel, Greg, Kevin and Evelyn).

**Location:** 2565 E. Kaley Avenue

We opened the meeting with a moment of silence followed by the Serenity Prayer. The 12 Traditions, concepts and purpose of the helpline were read.

## **General Report**

The helpline chair no longer meets the requirements for the position.

Vice Chair, Mel read the month's report to ASC, and the minutes from our last business meeting. The minutes were approved and ok to put on permanent record in the secretary binder.

Phoneline coordinator, Greg checked in with 'carriers' (phone line volunteers) and things are going well. They were informed that updating of their orientation is necessary in the future.

## **Elections: Kevin M. is now secretary!**

SECRETARY: Qualifications, duties and responsibilities were read. Kevin M. was nominated and accepted this nomination. The vote was unanimous in favor. Welcome aboard Kevin.

We are coordinating orientations at a day and time that suits the new volunteers.

The question was raised is the metropcs family phone plan necessary? Discussion; one person currently uses a metropcs phone, 3 are unused. We think this is poor stewardship of NA funds. Also, if someone wants to serve NA and doesn't have a personal phone it can be suggested that they serve in a different role that doesn't require a phone.

Unanimous vote to discontinue metropcs account, this recommendation will be forwarded on to the ASC in the form of a proposal/motion on June 8th.

We are going to continue exploring 3 competitive quotes of call routing services that might reduce costs compared to our current provider one box.

## **Concerns or Needs**

Everyone is welcome to attend our helpline subcommittee and participate in discussion, you may vote once attending your 2nd helpline meeting.

## **Upcoming Events**

Next helpline meeting is June 19th, Thursday at 6:00pm, 2565 E. Kaley Avenue, Orlando, FL. That is the third Thursday of every month at 2565 E. Kaley Avenue, Orlando, FL

## **In Loving Service,**

Mel F., Chair