



# GOASCNA Helpline Report

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**ASC Date:** 11/11/2012

**Meeting Date:** 10/19/2012 6:00 PM

**Members Present:** 3

**Location:** 2565 Kaley First Christian Church of Orlando

Opened the meeting with a moment of silence followed by the Serenity Prayer. The 12 Traditions were read.

**General Report: Reports were read and excepted with the necessary correction. The helpline had 909 outbound calls, outbound means that the calls**

**which came to the helpline were outbound through the one box routing system, also 82 voicemail to text/ the spanish line had 61 outbound calls, all total 970**

**to date. Next month a inventory sheet of all articles possess by the Helpline shall be turned in. we still have five carriers and two back up's. remember GSR's**

**were still taking donated Metro PCS celluar phones. Other than that the helpline is very functional, i would like to Thank You all for service and commend**

**The effort it does get tough. Next meeting 11/15/2012 2565 kaley first Christian Church of Orlando 6:00pm**

Report text

**Elections : Alternate Chairman?**

None

**Concerns or Needs- still looking for additional members to join the subcommittee(Helpline)**

None

**Upcoming Events**

None

**In Loving Service, Demetrius G**